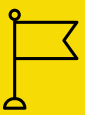


# THE NDIS HAS NOT YET REACHED ITS FULL POTENTIAL



## The NDIS must define its fundamental purpose



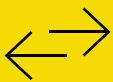
## Too many decisions are made without Participants at the centre

- Participants have not been sufficiently included in decision-making
- The Scheme's systems and processes do not put Participants' experience at the centre



## Accessing the right support at the right time can be challenging

- Participants often feel let down by the officials who are supposed to help them navigate the NDIS
- There are not enough support options
- Participants are not provided with enough meaningful choice about supports
- The quality of supports is still an issue



## The Scheme is too focused on transactions not transformations

- Providers are not rewarded for delivering on the Scheme's goals
- Scheme costs are overemphasised relative to benefits

# 10 RECOMMENDED COMMITMENTS

The goal of the report is to amplify the voices of participants about key priorities for the next decade. These ten commitments highlight what we think Government should deliver.

01

Do not make decisions about us without us

02

Remember what the NDIS is for

03

Put Participants-first at the NDIA

04

Improve the role and performance of Scheme “navigators”

05

Change the narrative about costs to benefits

06

De-politicise the Scheme’s institutions and rebuild trust

07

Improve the availability of supports

08

Increase the ability of Participants to make choices

09

Focus on the impact for Participants

10

Connect Participants with their communities to improve safety

